



Smart Hotel Software Mobile Platform

Technology

Smart Hotel Software uses browser based forms instead of phone/tablet Apps in order to reduce the amount of setup and maintenance of the mobile devices. The computer that hosts the Smart Hotel database (server) uses IIS to service the mobile devices over a Wi-Fi connection. Runs in Safari (iPhones) or Android Browser or Chrome. The mobile device is setup with a single Icon.

Housekeeping

Smart Hotel's housekeeping forms have been designed to run on a smart phone in a browser.

A screenshot of a mobile browser interface for a "Housekeeping Login" form. The form is titled "Housekeeping Login" in a large, bold, black font. Below the title is a grey header box with the text "Please Log In". The form contains three input fields: "Username:" with a text box containing "Username", "Password:" with a text box containing "Password", and "Responsible Person:" with a dropdown menu showing "Select a Responsible Person" and a downward arrow. A blue "Log In" button is positioned below the dropdown. At the bottom right of the form, there is a small logo and the text "Powered by Smart Hotel Software".

Housekeeping Login


Please Log In

Username:
Username

Password:
Password

Responsible Person:
Select a Responsible Person ▼

Log In

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Housekeeper Worksheet

Responsible Person:

Housekeeping 1

Room	Housekeeping Status	Clean Type
301	Clean	None
302	Needs Cleaning	Full
303	Needs Cleaning	Refresh
305	Needs Cleaning	Refresh
306	Clean	None
ST1	Needs Cleaning	Refresh
ST2	Needs Cleaning	Linens

Refresh

go to Log In

Details the rooms and the clean type for each housekeeping cart (Responsible Person). Clean type is determined by the day of the stay with overrides. Full clean on check out, Linens every X days and Refresh on the other days.

Press the room number button:

Single Room View

Responsible Person:

Housekeeping 1

Room:

302

Clean Type:

Full

Status:

Occupied

Housekeeping Status:

Needs Cleaning

Maintenance Status:

Clear

Housekeeping Note:

Cleaned

DND

Update

Cancel

New Maintenance

Mark the room clean or DND. Or raise a maintenance incident. Updates the Smart Hotel database directly over the wireless connection.



Maintenance

Enter a new incident

New Maintenance Incident

Room:
302

Message:
Light bulb burned out

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Maintenance Manager monitors the active incidents using a tablet or laptop.

Active Maintenance Incidents

Responsible Person: Jose Gonzales This Responsible Person Only

Room:

Room	Note Date	Message	Incident	Occupied	Responsible Person
304	2020-06-01 11:44:19	Toilet flooding - Jose to investigate problem	1000	No	Jose Gonzales
302	2018-11-29 09:28:36	Light bulb burned out	1105	Yes	
410	2020-06-01 11:42:43	Replacement wall paper ordered	1005	No	Jose Gonzales
304	2020-06-01 12:26:38	Desk Lamp needs lightbulb	1102	No	
205	2020-06-01 16:55:51	Bathroom lightbulb need replacing	1002	Yes	

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One Maintenance Incident

Responsible Person:

Incident: 1105 Room: 302 Occupied

Message Type: In Progress Fixed

Priority:

Message:

Responsible Person:

Maintenance Type:

Note Date	Message	Maintenance Type	Responsible Person
2018-11-29 09:28:36	Light bulb burned out		

Assign the incident, assign the maintenance type, track work in progress. Increase or decrease the priority – either available for a guest or not available (room closed).