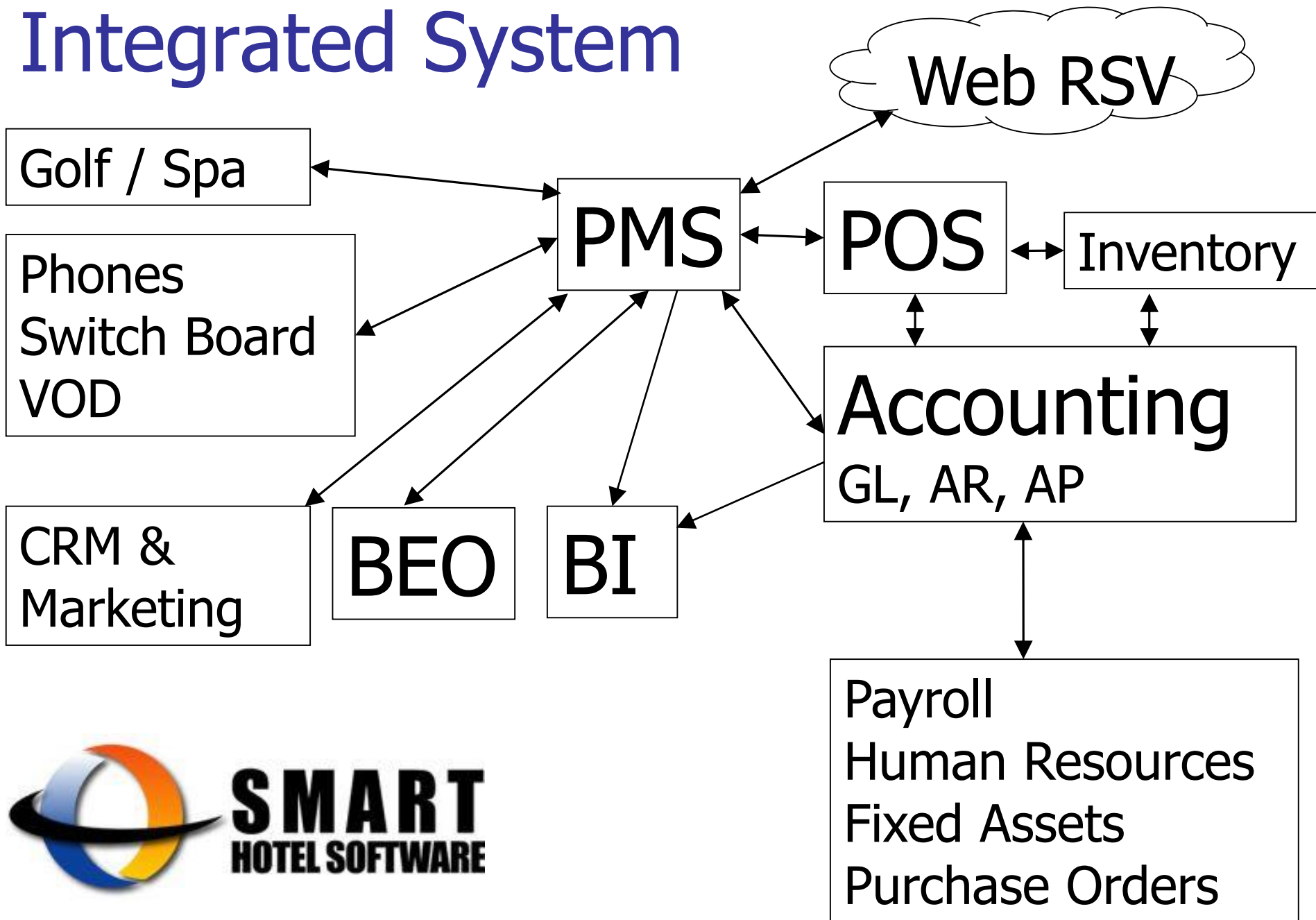


Integrated System



Glossary



- PMS – Property Management System
- POS – Point of Sale
- CRM – Customer Relationship Management
- VOD – Video on Demand
- BEO – Banquet Event Orders – Catering
- BI – Business Intelligence
- Web RSV – Internet reservations